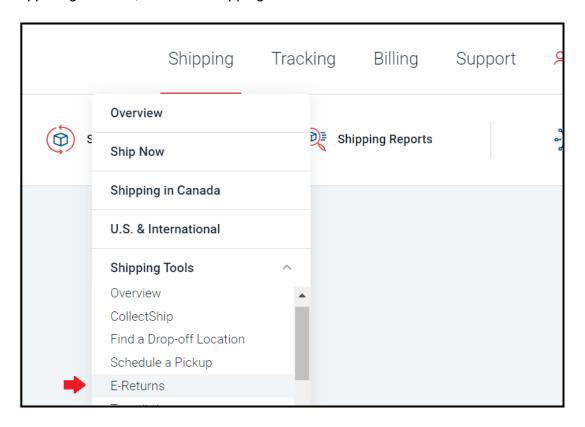
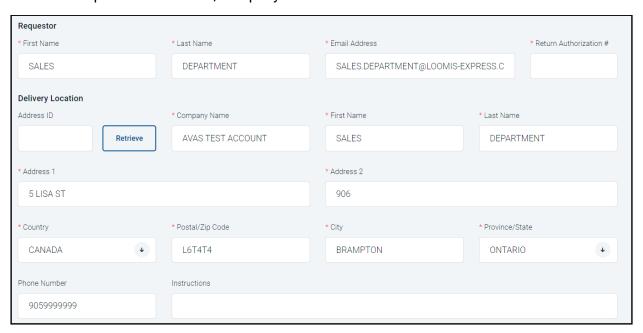


HOW TO CREATE AN E-RETURN

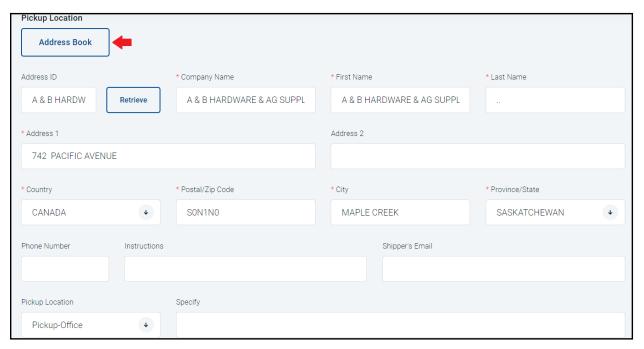
1. After you log in to your WebShip account, hover your mouse over to "Shipping" on the upper-right corner, then click Shipping Tools and then select E-Returns.



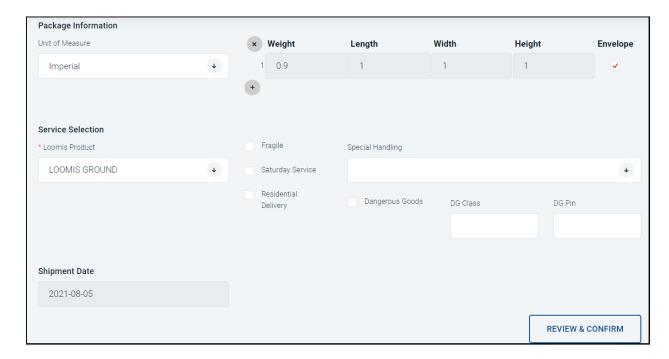
2. Enter the Requestor's full name, company name and contact information.



3. Enter the address where the returned shipment will be picked up. You can also click the Address Book button if you have the return address saved into your Address Book.



4. Enter the package information, the type of service, and the shipping date. Then click review and confirm.



5. After confirming your E-return, a confirmation page will appear. If you need to reschedule, click the Reschedule button above. Also, you can see all the E-return activities and print the E-return waybill by clicking the Recent E-return button.

